



**ITI Limited**  
**201-202,Rohit House**  
**3 Tolstoy Marg ,New Delhi – 110001**  
**CIN No: L32202KA1950GOI000640**

**NOTICE INVITING EOI for Selection of System Integrator cum Consortium Partner for RFP for implementation of Digital Classrooms in 430 identified schools / DIET centers of, Himachal Pradesh**

ITI has diversified into new areas of manufacturing and services in the domain of IT, Telecom, IoT and Smart city for various Government / Private customers. ITI Limited is addressing the tender for “**RFP for implementation of Digital Classrooms in 430 identified schools / DIET centers of, Himachal Pradesh**” vide Tender Notice No: HPSCBDC/SS/2k21-90 dated 07-04-2021.

In this connection ITI Limited, invites sealed Expression of Interest (EOI) from eligible bidders as a consortium partner for addressing “**RFP for implementation of Digital Classrooms in 430 identified schools / DIET centers of, Himachal Pradesh**”. ITI Limited will be the Lead Bidder of the consortium.

**The Due Date for Submission of EOI is 23/04/2021 before 2.30 PM.**

A	Technical Bid	
1	Scope of Work	<p>The scope of work includes Design, supply, install, test, integrate, commissioning, operation and maintenance of following:</p> <p>This project entails at modernizing the identified 430 schools/locations (418 schools and 12 DIET centers) with comprehensive upgrading of the school facility which includes (but is not limited to) - equipping schools with technology based learning resources, modern classroom experience for the school children, Digitalization of Contents, Learning Management Solutions , Virtual Learning Environment etc.</p> <p><i>This project will have to be operated for 5 years.</i></p> <p><i>The agency should provide a roadmap for 5 years, which tentatively mentions about components to be upgraded and methods of procurement.</i></p> <p><b>Detailed Scope</b></p>

		<p>The Bidder is required: To Supply, Install &amp; Maintain all 430 locations :</p> <ul style="list-style-type: none"><li>a) Setting up of <b>860 digital classrooms</b> (2 classrooms per school / DIET location) at identified schools and DIET centers with access to the Learning Management System setup.</li><li>b) Each of the Digital Classroom / location will be setup to create a Virtual Learning Environment with facility of Video Lecture Capture (VLC) facility and <i>integration with the Central Studio setup in Shimla City.</i></li><li>c) IPR and source code for the Content developed under this project, shall have unrestricted and unlimited usage and applicability after the closure of the project, and the same should be handed over to the Deptt. of Education on Free of Cost basis after the successful completion of project.</li><li>d) The ownership of Content Management System, Learning management System, Website, Mobile App, MIS and other related software, developed as part of this project shall be transferred to the Deptt. of Education after the successful completion of project.</li><li>e) Networking and related electrical fittings, earthing related requirements in each of the schools.</li><li>f) The bidder must conduct a survey of the existing processes and make independent evaluation of the scope of work. Bidders are free to visit the mentioned school/DIET sites to understand the technicalities for implementation of above project</li><li>g) Solution should provide measurable and acceptable performance requirements for users, for different connectivity bandwidths.</li><li>h) Provide the requisite hardware and software infrastructure in the Classrooms, for interconnecting the Classrooms , with the already existing Central studio for Virtual Classroom Delivery. Also the application developed as a part of this project shall be integrated with the application of the Central Studio, for accessing the required functionalities.</li></ul>
--	--	--

		<ul style="list-style-type: none"><li>● Digital Classroom Setup</li><li>● Smart School Administration Solutions</li><li>● School Information System(website /Dashboard/Mobile App)</li><li>● Design, Development , Customization of Multimedia Content for Subject for Learning Management system</li><li>● Learning Management System &amp; Software</li></ul> <ul style="list-style-type: none"><li>● Content Management System</li><li>● Management Information System(MIS)</li><li>● Hosting of Smart School Application</li><li>● Capacity Building &amp; Training</li><li>● Manpower Requirements</li><li>● Management , Maintenance and updating of hardware Software and Content</li></ul> <p><b><u>Warranty &amp; Maintenance:</u></b></p> <ol style="list-style-type: none"><li>1. MSI shall provide comprehensive <b>and on-site warranty for 5 years from the date of Go-Live for the complete infrastructure deployed on the project.</b> MSI needs to have OEM support for these components and documentation in this regard needs to be Customer on an annual basis.</li><li>2. MSI shall provide the comprehensive &amp; onsite manufacturer's warranty in respect of proper design and quality all IT and Non-IT equipment's covered by the RFP. MSI must warrant all hardware, equipment, software etc. procured and implemented as per this RFP against any manufacturing defects during the warranty period.</li></ol>
--	--	---

		<p>For detailed scope of work &amp; Bill of Material pl. refer tender documents, amendments &amp; corrigendum;  TenderNo:HPSEDC/SS/2k21-90, dated: 07-04-2021  Website: <a href="http://www.hpsedc.in">http://www.hpsedc.in</a> &amp; <a href="https://hptenders.gov.in">https://hptenders.gov.in</a></p>
--	--	---

<b>2(i)</b>	<b>Eligibility Criteria of Applicants</b>	
		<p><b><u>Company Profile:</u></b></p> <p>A The Bidder shall be in operations for a period of at least five (5) years as on published date of RFP.</p>
	B	Undertaking for willingness to work with ITI as per customer tender/EOI etc. terms and conditions
	C	The Bidder shall have an average annual turnover of INR 25 Crores over the last three (3) Financial Years 2017-18, 2018-19 and 2019-20.
	D	<p><b><u>Financials- Net worth:</u></b></p> <p>The Bidder shall have positive Net worth over the last 3 audited Financial Years 2017-18, 2018-19 and 2019-20</p>
	E	<p><b><u>KeyCertifications:</u></b></p> <p>1. The Bidder shall have any two certificates from the following Certifications valid at the time of Bidding.</p> <ul style="list-style-type: none"> <li>• ISO 9001:2008 / ISO9001:2015</li> <li>• ISO 27001:2013 for Information Security Management System</li> </ul>

		<p>or equivalent certification.</p> <ul style="list-style-type: none"> <li>● CMMi level 3 or higher certification.</li> <li>● ISO 29990 : 2010 for educational services &amp; training .</li> </ul>
	F	<p><b><u>Projects Experience</u></b></p> <p>The Bidder should have minimum experience in implementation at least two (2) related to the following below mentioned sectors with each project cost minimum of Rs.5 Cr.</p> <p>ICT Solutions in Government domain/managing smartschool setup in government or private domain including procurement of IT Works / IT enabled implementation including IT networking or IT hardware</p>
	G	<p><b><u>Company standings:</u></b></p> <p>As on date of submission of the proposal, the Bidder (all members of the consortium as applicable including their parent/subsidiary/associate companies) shall not be blacklisted / debar by any State/CentralGovernmentDepartmentorCentral/State PSUs/Multilateral Funding Agency.</p>
	H	<p>Undertaking expressing willingness to sign MOU with ITI</p>

	I	Undertaking to submit EMD (while submitting the bid to the customer) of Rs. INR <b>1.5 Crores</b> Cr towards bid security as per the requirement of tender (On line/ Bank Guarantee/Demand Draft from any Nationalized Bank.) & Performance Bank Guarantee (10% of contract value) to customer/ITI (as decided by ITI) as per Customer Tender terms & conditions. Where ITI is exempted from providing EMD & PBG or allowed to submit Corporate Guarantee in place of Bank Guarantee to customer, bidder has to provide EMD (while submitting the bid to the customer) & PBG to ITI as per customer tender terms.	
<b>2(ii) General</b>	<b>Please provide compliance for the following clauses</b>		<b>Compliance Yes / No</b>
1	For tenders involving ITI manufactured products, ITI will provide the required quotes etc. ITI reserves the right to supply the ITI manufactured products in full or partial quantities.		
2	ITI reserves the right to undertake the supplies up to 50% of the order Quantity		
3	ITI reserves the right to undertake services likes installation and commissioning activities, Annual Maintenance Contract (AMC) etc. up to 50%		
4	ITI reserves the rights to split the balance orders (after taking out the ITI portion) in 70%: 30% ratio between H1 and H2 (Highest margin bidders) for speeding up the work, provided H2 bidder matches H1 margins offered, and wherever technically feasible.		
5	All activities like Proof of concept on “No Cost No Commitment” (NCNC) basis wherever applicable will be the responsibility of bidders		
6	Bidder should be willing to impart required training to ITI engineers for undertaking services & execution of project		
7	Bidder will be responsible for any shortcoming in the BOM and the same should be rectified free of cost		
8	Bidder should be willing to provide ToT for manufacture of offered products in ITI		
9	Bidder should be willing to sign an exclusive agreement with ITI for smooth execution of the project		
10	All commercial terms will be as per the customer RFP/PO		

11	Earnest Money Deposit (EMD) / Bid security required for submitting the bid will be borne by the selected bidder	
12	Performance Bank Guarantee (PBG) will be shared among all the work executing bidders depending upon the ratio of order value	
13	The bidder shall give an undertaking for the following: a. To extend a fully back to back partnership b. To support ITI as a consortium partner and bid in this tender with their technical credentials c. To support ITI for preparation of the tender, post bid clarifications, technical presentations and any other requirements as per tender. d. To make all arrangements and carry out Proof of Concept (PoC) at bidder's cost e. To submit EMD BG & PBG on fully back to back basis	
<b>2(iii) Checklist of documents/information to be submitted:</b>		
a.	Company Profile	
b.	Certificate of Incorporation	
c.	Memorandum & Articles of Association	
d.	Audited financial statements for the last 3 years. 2017-18, 2018-19 and 2019-20 CA certificate.	
e	Positive Net Worth Certificate as per 2(i) D	
f.	Undertaking as per clauses 2(i) B, G,H & I and 2(ii) 13 in company letter head	
g.	Quality certificate like ISO 9001, CMMI Level 3 or above certificate	
h.	GST Registration Certificate.	
i.	Copy of PAN Card	
j.	CIN (Corporate Identity Number), if applicable	
k.	Authorization letter in the company letterhead authorizing the person signing the bid for this EOI and Power of Attorney (POA)	
l.	Undertaking in letter head to indemnify ITI from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc.	
m	Undertakings in Company letter head as per Annexure I	
n.	Bidders Details as per Annexure II	
o.	Clause by clause compliance of EOI terms with references to supporting documents as per Annexure III	
p.	Pre-Contract Integrity Pact as per Annexure-IV	
q.	Supporting documents as per 2(i) F	

	Financial Bid	
2(iv)	a.	Consolidated Margin Offered (Scope of work is as per the customer tender) in percentage (%) on ITI billing value (Excluding Taxes) to be submitted separately in sealed cover.(Pleasealsorefernote7&8 below)

**Note:**

1. The Technical Bid and financial bid (Indicating the Margin clearly) shall be placed in separate sealed envelopes only, super scribed with words “Technical Bid”. & “Financial Bid”. Both the sealed envelopes of technical and financial bids are to be placed in another separate sealed cover mentioning, **“EOI for Selection of System Integrator cum Consortium partner for RFP for Selection of Implementation Agency for implementation of Digital Classrooms in 430 identified schools / DIET centers of Himachal Pradesh, Ref: BDL/CHD/EOI/2K21/IT/HPSEDC-SS, Date: 16-04-2021”** and to be submitted to Deputy Manager-Mktg, 201-202 , Rohit House , 3 Tolsoy Marg , New Delhi -110001.
2. Technical bids will be opened on **23/04/2021 at 3.00 PM** and the financial bid of technical qualified bidder(s) will be opened subsequently.
3. The bids should be spiral bound(preferably) and each page should be serial numbered.
4. Bid should be valid for a period of 180 days from the date of opening of EOI response.
5. Conditional offers are liable for rejection.
6. Payment to the back end partner shall be made after deducting the offered margin and the statutory taxes payable to the Govt (Penalties if any levied by the customer will be passed on to the back end partner), only after the receipt of payment from the customer.
7. Margin offered should be firm throughout the contract irrespective of reason, what so ever, including the exchange rate fluctuation.
8. The Bidders should give Clause by clause compliance (as per annexure II) of EOI with references to supporting documents; otherwise, the offers are liable for rejection.
9. The vendor to indemnify ITI from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc. as charged by the customer.
10. In the event that ITI is required to provide demonstration or working of the product to their buyers, the same shall be arranged by the bidder at latter’s cost and expenditure.
11. ITI reserves the right to suspend or cancel the EOI process at any stage, to accept, or reject any, or all offers at any stage of the process and / or to modify the process, or any part thereof, at any time without assigning any reason, without any obligation or liability whatsoever.
12. **Cost of EOI:** The bidder shall bear all costs associated with the preparation and submission of his offer against this EOI, including cost of presentation for the purposes of clarification of the offer, if so desired by ITI. ITI will, in no case be responsible or liable for those costs, regardless of the conduct or outcome of the EOI process.



13. **Amendment of EOI:** At any time prior to the last date for receipt of offers, ITI, may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the EOI document by an amendment. In order to provide prospective bidder reasonable time in which to take the amendment into account in preparing their offers, ITI may, at their discretion, extend the last date for the receipt of offers and/or make other changes in the requirements set out in the Invitation for EOI.
14. **Disclaimer:** ITI and/or its officers, employees disclaim all liability from any loss or damage, whether foreseeable or not, suffered by any person acting on or refraining from acting because of any information including statements, information, forecasts, estimates or projections contained in this document or conduct ancillary to it whether or not the loss or damage arises in connection with any omission, negligence, default, lack of care or misrepresentation on the part of ITI and/or any of its officers, employees.
15. ITI will not consider any or all of the bids if they are not meeting EOI requirements.
16. **Bidders participating in the EOI have to agree to sign Integrity Pact on placement of order / contract.**
17. **Those bidders not willing to sign Integrity Pact will not be considered for bid opening.**
18. The interested SIs may like to discuss the customer tender related information, EOI Bidding Conditions, Bidding Process and clarifications, if any with the Deputy General Manager – Marketing (email : ranjeeet\_mspchd@itilttd.co.in, Ph:9815139414,01722705705)

The EOI may be sent in a sealed cover super scribing “**EOI for Selection of System Integrator cum Consortium partner for RFP for Selection of Implementation Agency for implementation of Digital Classrooms in 430 identified schools / DIET centers of Himachal Pradesh, Ref: BDL/CHD/EOI/2K21/IT/HPSEDC-SS, Date: 16-04-2021**” so as to reach the following address on or before **02.30 PM** on **23/04/2021**.

**Email Offers:** All the offers shall be submitted by email. The financial bid shall be password protected. While opening the financial bid, the bidder will be contacted by the authorized representative from ITI for password.

**Deputy Manager- Marketing, 201-202,Rohit House**  
**3 Tolstoy Marg**  
**,New Delhi – 110001,**  
Web:www.itilttd.in  
Mail: ro\_dli@itilttd.co.in

**Annexure-I****Undertakings (To be in Bidder's Letterhead)**

M/s... do hereby undertake the following

1. are not blacklisted by Central Govt./ any State or UT Govt/ PSU/ organized sector in India to work with ITI as per this EOI and Customer Tender terms and conditions. Also, we agree to implement the project (scope of work as per Tender terms and conditions including investment) covering Warranty & post-warranty services, maintenance etc, in the event of ITI winning the contract on back-to-back basis.
2. to submit EMD (in the form of BG) towards bid security and Performance Bank Guarantee (... %ofcontractvalue)tocustomer/ITI(asdecidedbyITI)asperCustomerTenderterms& conditions.
3. that we will be equipped with the required manpower with qualifications, certifications and experience as mentioned in the customer tender.
4. to get required certificate & support (warranty & post-warranty/maintenance) in the name of ITI from the OEM as per customer tender requirement.
5. to obtain relevant statutory licenses for operational activities.
6. to sign MoU/Teaming Agreement, Integrity Pact with ITI for addressing the customer tender as per customer's tender terms and conditions.
7. to indemnify ITI from any claims / penalties / statutory charges, liquidated damages, with legal expenses etc as charged by the customer.
8. to support the offered equipment for a minimum period of 5 years including warranty and AMC
9. to supply equipment/components which conform to the latest year of manufacture.
10. The bidder should give a certificate stating that all the hardware/ software supplied under the contract shall not contain any embedded malicious codes that could inhibit the desired functions of the equipment or cause the network to malfunction in any manner.

**Annexure-II****Bidders Profile**

1.	Name and address of the company			
2.	Contact Details of the Bidder (Contact person name with designation, Telephone Number, FAX, E- mail and Web site)			
3.	Area of business			
4.	Annual Turnover for 3 financial years (Rs in Cr)	2017-18	2018-19	2019-20
5.	IT Turnover for 3 financial years (Rs in Cr)	2017-18	2018-19	2019-20
6.	Date of Incorporation			
7.	GST Registration number			
8.	PAN Number			
9.	CIN Number, if applicable			
10.	Number of technical manpower in company's rolls			

**Annexure-III****Compliance Statement**

<b>S.No</b>	<b>Clause No.</b>	<b>Clause</b>	<b>Compliance (Complied/ Not Complied)</b>	<b>Remarks with Reference Documentary</b>

**Annexure –IV****PRE-CONTRACT INTEGRITY PACT**

(To be executed on plain paper and submitted along with Technical Bid/ EOI Documents. To be signed by the bidder and same signatory Competent/ Authorized to sign the relevant contract on behalf of the ITI Ltd).

EOI No.....

This Integrity Pact is made on.....day of 2021

BETWEEN:

ITI Limited, .....having its Registered & corporate office at ITI Bhavan, Dooravaninagar, Bangalore – 560016 India, and established under the Ministry of Communications & IT, Government of India (hereinafter called the Principal), which term shall unless excluded by or is repugnant to the context, be deemed to include its Chairman & Managing Director, Directors, Officers or any of them specified by the Chairman & Managing Director in this behalf and shall include its successors and assigns) ON THE ONE PART

AND

M/s ..... represented by .....Chief Executive Officer (hereinafter called the bidder(s)/Contractor(s)), which term shall unless excluded by or is repugnant to the context be deemed to include its heirs, representatives, successors and assigns of the bidder/contract ON THE SECOND PART.

Preamble

WHEREAS the Principal intends to enter into an MOU of partnering business opportunities of common interest and able to generate synergies in execution of such business for....

(name of the Stores / equipment / items). The Principal, values full compliance with all relevant laws of the land, regulations, economic use of resources and of fairness/ transparency in its relations with its Bidder(s)/ Contractor(s).

In order to achieve these goals, the Principal has appointed an Independent External Monitor (IEM), who will monitor the EOI process and the execution of the contract for compliance with the principles as mentioned herein this agreement.

WHEREAS, to meet the purpose aforesaid, both the parties have agreed to enter into this Integrity Pact the terms and conditions of which shall also be read as integral part and parcel of the EOI Documents and contract between the parties.

NOW THEREFORE, IN CONSIDERATION OF MUTUAL COVENANTS STIPULATED IN THIS PACT THE PARTIES HEREBY AGREE AS FOLLOWS AND THIS PACT WITNESSETH AS UNDER:

#### SECTION 1 – COMMITMENTS OF THE PRINCIPAL

The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles:

- a. No employee of the Principal, personally or through family members, will in connection with the EOI for or the execution of the contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
- b. The Principal will, during the EOI process treat all bidder(s) with equity and reason. The Principal will in particular, before and during the EOI process, provide to all bidder(s) the same information and will not provide to any bidder(s) confidential/ additional information through which the bidder(s) could obtain an advantage in relation to the EOI process or the contract execution.
- c. The Principal will exclude from the process all known prejudiced persons. If the principal obtains information on the conduct of any of its employee, which is a criminal offence under IPC/PC Act or if there be a substantive suspicion in this regard, the Principal will inform the Chief Vigilance Officer and in addition can initiate disciplinary action as per its internal laid down Rules/ Regulations.

#### SECTION 2 – COMMITMENTS OF THE BIDDER / CONTRACTOR

2.1 The Bidder(s)/Contractor(s) commits himself to take all measures necessary to prevent corruption. He commits himself observe the following principles during the participation in the EOI process and during the execution of the contract.

- a. The bidder(s)/contractor(s) will not, directly or through any other person or firm offer, promise or give to any of the Principal's employees involved in the EOI process or the execution of the contract or to any third person any material or other benefit which he/ she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever (during the EOI process or during the execution of the contract).
- b. The bidder(s)/contractor(s) will not enter with other bidders/ contractors into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

- c. The bidder(s)/contractor(s) will not commit any offence under IPC/PC Act, further the bidder(s)/contractor(s) will not use improperly, for purposes of competition of personal gain, or pass onto others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
- d. The Bidder(s)/Contractor(s) of foreign original shall disclose the name and address of the Agents /representatives in India, if any. Similarly, the Bidder(s)/Contractor(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any.
- e. The Bidder(s) f Contractor(s) will, when presenting the bid, disclose any and all payments made, are committed to or intend to make to agents, brokers or any other intermediaries in connection with the award of the contract.
- f. The Bidder(s)/Contractor(s) will not bring any outside influence and Govt bodies directly or indirectly on the bidding process in furtherance to his bid.
- g. The Bidder(s)/Contractor(s) will not instigate third persons to commit offences outlined above or to be an accessory to such offences.

### SECTION 3 – DISQUALIFICATION FROM EOI PROCESS & EXCLUSION FROM FUTURE CONTRACTS

If the Bidder(s)/Contractor(s), during EOI process or before the award of the contract or during execution has committed a transgression in violation of Section 2, above or in any other form such as to put his reliability or credibility in question the Principal is entitled to disqualify Bidder(s)/Contractor(s) from the EOI process.

If the Bidder(s)/Contractor(s), has committed a transgression through a violation of Section 2 of the above, such as to put his reliability or credibility into question, the Principal shall be entitled exclude including blacklisting for future EOI/contract award process. The imposition and duration of the exclusion will be determined by the severity of the transgression. The severity will be determined by the Principal taking into consideration the full facts and circumstances of each case, particularly taking into account the number of transgression, the position of the transgressor within the company hierarchy of the Bidder(s)/Contractor(s) and the amount of the damage. The exclusion will be imposed for a period of minimum one year.

The Bidder(s)/Contractor(s) with its free consent and without any influence agrees and undertakes to respect and uphold the Principal's absolute right to resort to and impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground including the lack of any hearing before the decision to resort to such exclusion is taken. The undertaking is given freely and after obtaining independent legal advice.

A transgression is considered to have occurred if the Principal after due consideration of the available evidence concludes that on the basis of facts available there are no material doubts.

The decision of the Principal to the effect that breach of the provisions of this Integrity Pact has been committed by the Bidder(s)/ Contractor(s) shall be final and binding on the Bidder(s)/ Contractor(s), however the Bidder(s)/Contractor(s) can approach IEM(s) appointed for the purpose of this Pact.

On occurrence of any sanctions/ disqualifications etc arising out from violation of integrity pact Bidder(s)/ Contractor(s) shall not be entitled for any compensation on this account.

Subject to full satisfaction of the Principal, the exclusion of the Bidder(s)/Contractor(s) could be revoked by the Principal if the Bidder(s)/ Contractor(s) can prove that he has restored/ recouped the damage caused by him and has installed a suitable corruption preventative system in his organization.

#### SECTION 4 – PREVIOUS TRANSGRESSION

4.1 The Bidder(s)/ Contractor(s) declares that no previous transgression occurred in the last 3 years immediately before signing of this Integrity Pact with any other company in any country conforming to the anti-corruption/ transparency International (TI) approach or with any other Public Sector Enterprises/ Undertaking in India of any Government Department in India that could justify his exclusion from the EOI process.

4.2 If the Bidder(s)/ Contractor(s) makes incorrect statement on this subject, he can be disqualified from the EOI process or action for his exclusion can be taken as mentioned under Section-3 of the above for transgressions of Section-2 of the above and shall be liable for compensation for damages as per Section- 5 of this Pact.

#### SECTION 5 – COMPENSATION FOR DAMAGE

5.1 If the Principal has disqualified the Bidder(s)/Contractor(s) from the EOI process prior to the award according to Section 3 the Principal is entitled to forfeit the Earnest Money Deposit/Bid Security/ or demand and recover the damages equivalent to Earnest Money Deposit/Bid Security apart from any other legal that may have accrued to the Principal.

5.2 In addition to 5.1 above the Principal shall be entitled to take recourse to the relevant provision of the contract related to termination of Contract due to Contractor default. In such case, the Principal shall be entitled to forfeit the Performance Bank Guarantee of the Contractor or demand and recover liquidate and all damages as per the provisions of the contract agreement against termination.



## SECTION 6 – EQUAL TREATMENT OF ALL BIDDERS/CONTRACTORS

6.1 The Principal will enter into Integrity Pact on all identical terms with all bidders and contractors for identical cases.

6.2 The Bidder(s)/Contractor(s) undertakes to get this Pact signed by its subcontractor(s)/sub-vendor(s)/ associate(s), if any, and to submit the same to the Principal along with the EOI document/contract before signing the contract. The Bidder(s)/Contractor(s) shall be responsible for any violation(s) of the provisions laid down in the Integrity Pact Agreement by any of its subcontractors/ sub-vendors /associates.

6.3 The Principal will disqualify from the EOI process all bidders who do not sign this Integrity Pact or violate its provisions.

## SECTION 7 – CRIMINAL CHARGES AGAINST VIOLATING BIDDER(S)/CONTRACTORS

7.1 If the Principal receives any information of conduct of a Bidder(s)/Contractor(s) or sub-contractor/ sub-vendor/associates of the Bidder(s)/Contractor(s) which constitutes corruption or if the principal has substantive suspicion in this regard, the principal will inform the same to the Chief Vigilance Officer of the Principal for appropriate action.

## SECTION 8 – INDEPENDENT EXTERNAL MONITOR(S)

8.1 The Principal appoints competent and credible Independent External Monitor(s) for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this pact.

Details of IEM appointed by IT1 are as under:

Shri Javeed Ahmad, IPS(Retd.)  
M-1101, Shalimar Gallant Apartment  
Vigyanpuri, Mahanagar, Lucknow-226006

8.2 The Monitor is not subject to any instructions by the representatives of the parties and performs his functions neutrally and independently. He will report to the Chairman and Managing Director of the Principal.

8.3 The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction to all product documentation of the Principal including that provided by the Bidder(s)/Contractor(s). The Bidder(s)/Contractor(s) will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The Monitor is under contractual obligation to treat the information and documents Bidder(s)/Contractor(s) with confidentiality.

8.4 The Principal will provide to the Monitor sufficient information about all meetings among the parties related to the project provided such meeting could have an impact on the contractual relations between the Principal and the Bidder(s)/Contractor(s). As soon as the Monitor notices, or believes to notice, a violation of this agreement, he will so inform the Management of the Principal and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in specific manner, refrain from action or tolerate action.

8.5 The Monitor will submit a written report to the Chairman & Managing Director of the Principal within.....to ..... weeks from the date of reference or intimation to him by the principal and, should the occasion arise, submit proposals for correcting problematic situations.

8.6 If the Monitor has reported to the Chairman & Managing Director of the Principal a substantiated suspicion of an offence under relevant IPC/PC Act, and the Chairman & Managing Director of the principal has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

8.7 The word 'Monitor' would include both singular and plural.

## SECTION 9 - FACILITATION OF INVESTIGATION

9.1 In case of any allegation of violation of any provisions of this Pact or payment of commission, the Principal or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder(s)/Contractor(s) and the Bidder(s)/Contractor(s) shall provide necessary information and documents in English and shall extend all help to the Principal for the purpose of verification of the documents.

## SECTION 10 - LAW AND JURISDICTION

10.1 The Pact is subject to the Law as applicable in Indian Territory. The place of performance and jurisdiction shall be the seat of the Principal.

10.2 The actions stipulated in this Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

## SECTION 11 – PACT DURATION

This Pact begins when both the parties have legally signed it. It expires after 12 months on completion of the warranty/ guarantee period of the project /work awarded, to the fullest satisfaction of the Principal.

If the Bidder(s)/Contractor(s) is unsuccessful, the Pact will automatically become invalid after three months on evidence of failure on the part of the Bidder(s)/Contractor(s).

If any claim is lodged/made during the validity of the Pact, the same shall be binding and continue to be valid despite the lapse of the Pact unless it is discharged/determined by the Chairman and Managing Director of the Principal.

## SECTION 12 - OTHER PROVISIONS

12.1 This pact is subject to Indian Law, place of performance and jurisdiction is the Registered & Corporate office of the Principal at Bengaluru.

12.2 Changes and supplements as well as termination notices need to be made in writing by both the parties. Side agreements have not been made.

12.3 If the Bidder(s)/Contractor(s) or a partnership, the pact must be signed by all consortium members and partners.

12.4 Should one or several provisions of this pact turn out to be invalid, the remainder of this pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

12.3 Any disputes/ difference arising between the parties with regard to term of this Pact, any action taken by the Principal in accordance with interpretation thereof shall not be subject to any Arbitration.

12.4 The action stipulates in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

In witness whereof the parties have signed and executed this Pact at the place date first done mentioned in the presence of the witnesses:

For PRINCIPAL

For BIDDER(S)/CONTRACTOR(S)

.....

.....

Name Designation

Name Designation

Witness

1. ....

1. ....

2. ....

2. ....